

PRODUCT EXCHANGE FORM

Customer Name (Name on Order)	
Order Number	
Email Address	
Mobile Number	
Return Address	
Item/s to be returned and reason for returning	
Exchange for item/s Name, Size & Colour	

All returns must be sent to:	AIC SHEEPSKIN FOOTWEAR P/LPO BOX 250 FAWKNER 3060 VIC
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PLEASE NOTE

- Registered Post – All items returned to AIC UGG SHEEPSKIN FOOTWEAR are at the risk of the sender and we would highly recommend sending all items back via registered post. AIC UGG SHEEPSKIN FOOTWEAR cannot be held responsible for lost or damaged items during transport.
- Return items in original condition - Include all product tags, labels & original packaging ready for resale. Items must be sent back in a postage box or bag – **Do not attach address labels directly to the product box.**
- If the item is not returned in original sale condition AIC UGG SHEEPSKIN FOOTWEAR can refuse to accept the return or charge a restocking fee of \$5.
- AIC UGG SHEEPSKIN FOOTWEAR cannot hold items for exchange. If the item you require is sold out we will contact you with an alternative item. If the item you require is no longer available you may exchange it for another item or request a credit.
- Please return items within 30 days of purchase.
- AIC UGG SHEEPSKIN FOOTWEAR will strive to process all returns within 3 working days of receiving the returned goods.
- For more information please call us on 0412 405 458 or email info@aicsheepskinfootwear.com.au